

# SMART4ALL Digital Innovation Hubs

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#### Overview



- SAMRT4ALL Ecosystem
- Digital economy SEE
- SMART4ALL DIHS
- Conclussion



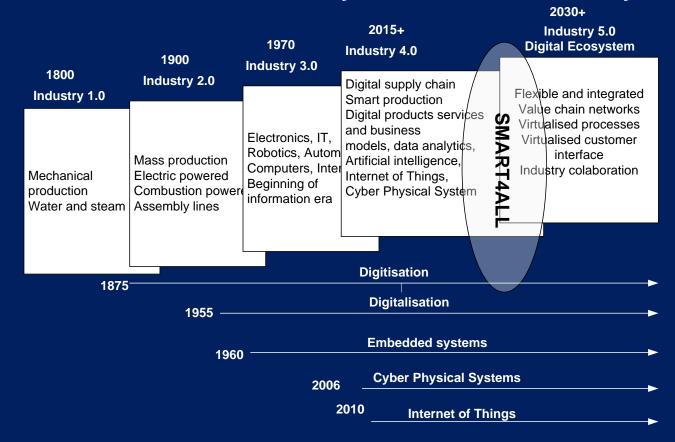


#### SMART4ALL ECOSYSTEM



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We are between Industry 4.0 and Industry 5.0



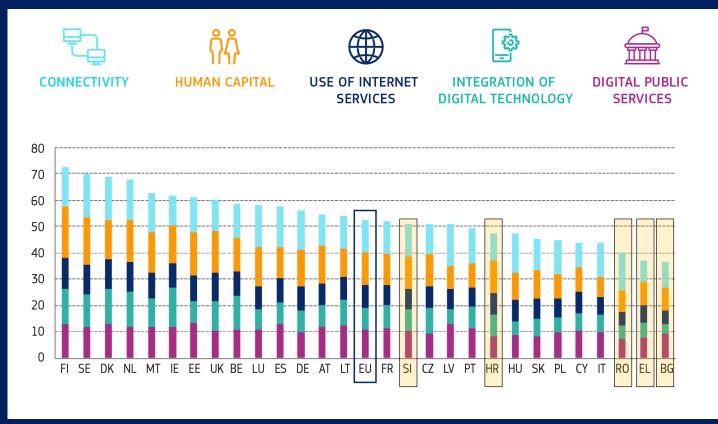






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 DESI index for EU countries with EU average and position of 5 EU SEE countries



Digital Economy and Society Index (DESI)

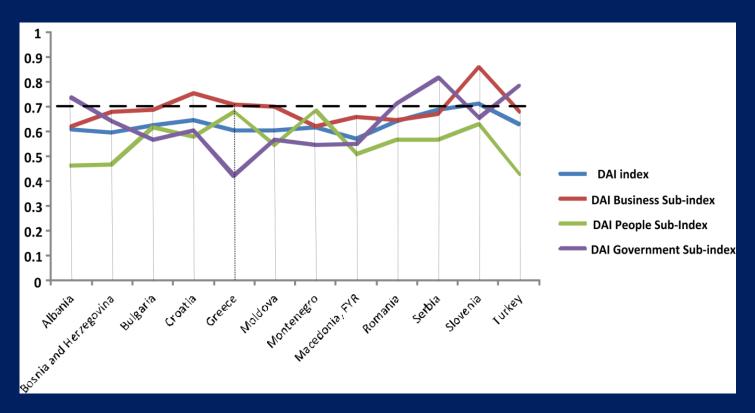






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#### DAI index for SEE Countries



**Digital Adoption Index - DAI** 







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#### The Strengths

- Although below average of EU 28 the ecosystem scene in SEE is developed in the following countries: Slovenia, Croatia, Bulgaria, Romania, Greece and, in some respect, Serbia.
- The ICT broadcasting infrastructure is developed enough with predictions of further investments in this area.
- Almost most of the population is connected by some of communication means be it internet, mobile phone or other.
- The use of the internet is satisfactory in young generation and in stakeholders dealing with startups and ecosystems.
- Some countries like Montenegro already have good legislative in this area, North Macedonia and Serbia have as well stimulating laws for entrepreneurs in this area.
- Majority of SMEs and already existing start-ups have good indexes in relation to Business technology integration dimension performances, especially in Electronics Information Sharing, Business connectivity, Social Media, Selling online cross border.







#### The Weaknesses

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- Balkans economies and Turkey are generally well behind EU28 Member States in advanced digital skills - with Serbia being closest to the EU average. The lack of human capital can be especially noted in the areas related to IoT and Industry 4.0 (Practically, only few actors are present in this area for all WB countries).
- The influence of politics to startups and ecosystem community is not very simulative, in many segments it has the discouraging role of a trend-breaker.
- Utilization of transaction services for banking and shopping has risen modestly in Western Balkans economies and Turkey over the past four years, but they still remain far behind the EU28 average.
- Cloud computing is in the beginning phases of development, especially in Albania, Macedonia, Montenegro, Kosovo and Albania.
- The limited data provided reveals that Western Balkans economies are generally performing below EU28 averages
- E-Government is not developed enough and it can be considered as one of the critical points SMARTANL Project Promotion and Dissemination



#### The Weaknesses...

- All countries are lacking in subventions in tax polices (VAT, tax exemptions, reduced tax rates for innovative products and services, subventions for employees in this sector, ect.
- etc) for the innovative products.
- Customs don't have the understanding for the trade of innovative goods or services.
- Cross-border communication for ecosystems doesn't exist.
- Brain drain is still dominant.
- Although they have had good education during the Socialist Era, and have since then implemented the Bologna reforms, the practical oriented education is in fact very poor over all the Region, it produces non-competent IT profiles, especially in Bosnia, Montenegro, Kosovo and Albania.
- Big companies such as electricity or telecommunication-providers support startup community or ecosystems, but with dishonest intentions, since they foremost in order to present themselves as a social-responsible actors and thus advertise their brands.

#### The Weaknesses...

- E-Commerce within WBC countries is not commonly used. Some of the countries do not have access to PayPal and similar services.
- State grants for innovations and startups does not exist only for the https://smart411-project.com/means of "propaganda" in an overall symbolic level.
- No Private funds in any form like finance angels or venture capitals.
- There is no research or development activities in the industry, while the academia rests on hyper-publishing with no real results.
- Low entrepreneurial culture and lack of education, especially in field of technological entrepreneurship.
- A weak sense of team work especially in the WB countries.
- No many startups in Montenegro, Bosnia, Albania and Kosovo implementing EC agenda in this field.
- The hardware industry that needs to support CPS or IoT.
- Open Data usage is on a symbolic level.
- E- Health services are undeveloped over all SEE countries, especially in regards of using e-health based on wearables.



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#### The Opportunities

- There is a political and social desire in all SEE countries to achieve progress in startups and ecosystems, especially in Bosnia and Herzegovina, Montenegro, Albania, Kosovo and North Macedonia.
- The young people are relatively willing to find their chance in start-up business.
- Still, those countries have low salaries (Bosnia and Herzegovina, Montenegro, Albania, Kosovo and North Macedonia, Bulgaria and Romani) that are thus a good terrain for foreign investments and outsourcing.
- Accessibility to international funds is better than in others countries (there are many available donor programmes and agencies and less competition to gain projects).
- Most of the countries are relatively small in geographical which is an opportunity for easy, even physical, communication.
- Diaspora is willing to invest in countries.
- Tourism is one of the chances and most of countries in this region are attractive for tourists.
- Friendly and neighbourhood countries in the region (like Slovenia, Croatia and Greece)
  want to help WBC countries on their way to join EU.
- An overall good geographical position, especially in the means of transport and so on





#### The Threats

- Administrative obstacles for start-ups and e-communities.
- Financial risk and no legal protection in case of non-success.
- Mentality problems, especially fear of failure.
- Non-competent manpower, especially in high technologies (foremost in Montenegro, Bosnia, Kosovo and Albania)
- Low entrepreneurial culture, save for the cases of Slovenia, Croatia and partly Greece and Turkey.







#### **SMART4ALL DIH**



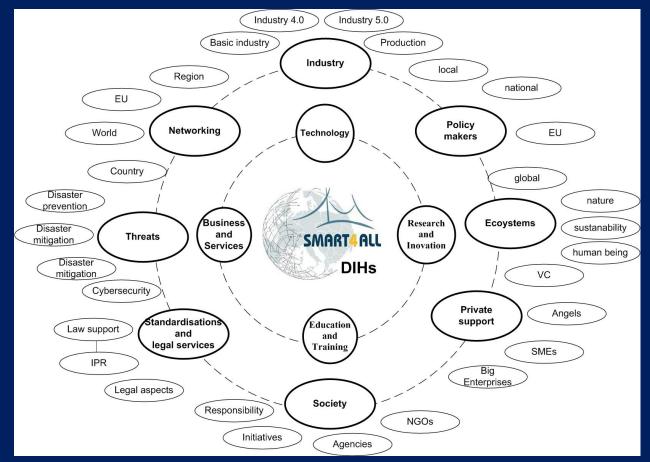
• SMART4ALL Digital Innovation Hub is a network of SEE institutions, which spreads SMART4ALL ideas and activities.



#### SMART4ALL DIHS

SMART4

SMART4ALL DIHs are fusion of advanced digital products and services.







### **SMART4ALL DIHs**



Digital heritage Telemedicine

Rehabilitation, wellness, fitness

SMART4ALL DIHs VERTICALS						
DIGITIZED TRANSPORT	DIGITIZED ENVIRONMENT	DIGITIZED AGRICULTURE	DIGITIZED ANYTHING			
Green transport	Smart buildings	Smart laming	Human-machine Interaction			
Smart mobility	Smart home	Al inspired agriculture	Digital Education			
Shared mobility	Critical infrastructure monitoring	Information based site specific applications	Industrial Automation			
Robotics	Smart hospitals	Demand driven, sustainable agriculture	Machine Learning			
New platforms for efficient supply-demand matchmaking	Water pollution monitoring	Mobile plant, soil and environment sensors	Market Intelligence			
Automotive electronics	Smart grids	Sensor networks - EU wide - cross-border	Medical and Health Applications			
Autonomous vehicles	Energy management	Field robotics and automation systems	Active & Healthy Ageing			
Connected vehicles	Environment monitoring	UAV based agriculture and plant monitoring	Support for disabled persons			
Streamlining transport using big data	Rural areas -> Monitoring attractions such as lakes and rivers (both water and wet area).	Selective plant protection	Cybersecurity			
Aeronautics and space applications	Urban areas -> indoor and outdoor pollution and noise monitoring.	Closed nutrient cycles	Data Mining and Big Data			
Transport and Logistics	Bio-diversity	Agricultural decision support systems	Personal security			
City Transport Mapping	Wild/migratory animals monitoring	Zero-energy food systems	Additive Manufacturing (3D printing)			
	Smart industry	Circular economy	Augmented and Virtual Reality			
	Data processing & data visualization:	Water, Energy and Food (WEF) efficiency	Audio/Video Processing			
	Processed data are visualized for monitoring by the interested parties .	Revalorization of agricultural waste	Location-based Technologies			
	The data will be used to build models for future prediction.		Web and Mobile Applications			
			Wireless Sensor Networks			
			Disaster management (including pandemic response like COVID 19)			

### **SMART4ALL DIHs**



Core Activities	Technologies	Tools and methods	Application fields	Services
Core Activities Education and Training Research and Development Networking and Social Prototyping and Commercialisation Legal aspects Sustainability	Internet of Things (IoT).  Cyber Physical Systems (CPS).  Vertical and horizontal integration systems.  Rapid prototyping.  Data Analytics.  Cybersecurity  Cloud and edge computing.	Effective and modern organisation and management Sustainable business Business compliant with the international and local legislatives law IPR protection Social responsibility	Application fields Smart logistics Smart utilities Smart mobility and transport Smart environment Smart cities and buildings Smart governance and institutions Block Chain Smart health Smart business Smart education Smart health Smart objects	Services Training Mentoring Events organisations Projects development and assistance Incubation Funding Opportunities Innovation and Business support Internationalization Branding Labelling
			Smart appliances Smart disaster mitigation Smart tools Smart commerce Others	IPR services Other services related to the core activities, technologies, tools and application fields.

#### Conclusion



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- An analysis of digital economy that covered ecosystems and related fields has been elaborated taking into consideration standard parameters such as DESI, DAI and others relevant.
- Then SEE countries were discussed in the light of: overview of existing ecosystems, hubs, verticals and industries, trends, key stakeholders and challenges.
- Upon the state of the art elaboration, an independent SWOT analysis was made and it has identified strengths, weaknesses, opportunities and threats in all SEE countries.
- As an answer to improve situation the SMART4ALL-DIH is proposed, with its mission, vision, setup, portfolio, organization structure and measures to achieve sustainability.



